



# TOWN SURVEY

## WHAT MATTERS TO YOU IN CHARLBURY?

Welcome to Charlbury Town Council's first annual residents' survey. We want to hear your views on living in Charlbury; the work of the Town Council and your Councillors, and the services and facilities it provides.

This survey should take approximately 5 minutes to complete. All responses are anonymous. The survey closes on .....

This survey will be conducted annually and each year's results will be used to measure the Town Council's performance and the progress made. The survey's feedback will be presented in spring 2024 and will be available through our social media channels and website.

Thank you for taking part.

Charlbury Town Council survey	Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied
1. Overall, how do you feel about Charlbury as a place to live					
2. Overall, how do you feel about the way Charlbury Town Council runs things?					
3. To what extent are you satisfied that Charlbury Town Council acts on the concerns of local residents?					
4. How do you feel about Charlbury Town Council's					
• Play parks					
• Green spaces					
• Community events					
• Support for local organisations					
• Communication					

5. On balance, which of the following statements comes closest to how you feel about Charlbury Town Council	
• I speak positively of the council without being asked	
• I speak positively of the council if I am asked about it	
• I have no views one way or another	
• I speak negatively about the council if I am asked about it	
• I speak negatively about the council without being asked	



6. Have you used any of the following, provided by Charlbury Town Council, in the last 12 months?	Play parks	Green spaces	Allotments	Mill Field	Community Market
7. Have you attended any of the following events, provided by Charlbury Town Council, in the last 12 months?	Coronation events	Annual Town Meeting	Citizen Science events	Walkers are Welcome walks	Home Comforts

<b>8. Do you support Charlbury Town Council engaging in the following activities?</b> <b>Tick all that apply</b>	
• Reducing vehicle speeds	
• Improving parking (working with OCC)	
• Encouraging car sharing	
• Nature Recovery (including hedgerows, tree planting, connecting habitats)	
• Encouraging energy efficient homes (improving insulation & air quality, lowering energy bills and carbon emissions)	
• Running Charlbury Community Market	
• Borrow the e-bike scheme	
• Developing a Local Cycling and Walking Infrastructure Plan	
• Running community events	
<b>9. Potential bridge</b> The Town Council is exploring the idea of building a bridge from Pound Hill triangle to Mill Field to improve access to walkers, to help vehicles get on the Mill Field for events and for maintenance including repair of the weir and supporting meadow restoration by enabling hay cutting and baling. The idea is at an early stage and we are keen to hear your views before we take it further.  Would you support the Town Council continuing with this project (there will be a formal consultation if the project proceeds)?	

**10. Are there any improvements that you think Charlbury Town Council should make?**

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Please note, although the Town Council is not directly responsible for dealing with some of the areas covered in this survey such as parking, we work closely with the District and County Councils and other agencies to highlight any issues, and to help resolve areas of concern.

For more information on any of the above or to let us know if you would like to participate in any of the initiatives, contact Lisa at [clerk@charlbury-tc.gov.uk](mailto:clerk@charlbury-tc.gov.uk) or 07311 259412.